

North Oaks Medical Center
North Oaks Rehabilitation Center
North Oaks Family Medicine

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COMMISSIONER OF INSURANCE
CONSUMER AFFAIRS

July 3, 2003

J. Robert Wooley
Acting Commissioner of Insurance
Office of the Commissioner of Insurance
PO Box 94214
Baton Rouge, LA 70804-9214

Re: Mary Alice Allgood, ICES III
Forms & Compliance Division
Property & Casualty Consumer Affairs

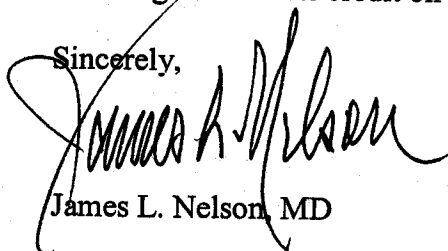
Dear Mr. Wooley:

Three months ago I wrote asking assistance from you in dealing with GE Medical Protective. You referred my problem to Ms. Mary Alice Allgood.

I want you to know, Ms. Allgood has handled my concern in an expeditious, personal, and professional fashion. She was able to elicit a favorable response from the people of GE Medical Protective; whereas my communications with that Company had been ignored.

Ms. Allgood reflects credit on you and your Office. Thank you and Ms. Allgood.

Sincerely,



James L. Nelson, MD